



**BUSINESS
ACHIEVEMENT
AWARDS**

London Quality Award

The London Quality Award recognizes outstanding achievement in quality. The award is a stepping stone to the Canadian Awards for Excellence Quality Award. The London District Chapter of the American Society for Quality (ASQ) coordinates this award which is open to all organizations throughout Middlesex County. Finalists demonstrate quality in the following areas: Leadership, Planning, Customer Focus, People Focus, Process Management, Supplier/Partner Focus, and Overall Business Performance.

Past Award Recipients:

- 2011 - CT Innovations
- 2010 - Libro Financial Group
- 2009 - Guest House on the Mount
- 2008 - The Department of Alumni Relations, UWO
- 2007 - Metropolitan Maintenance
- 2006 - Vari Form
- 2005 - Martin Building Maintenance
- 2004 - 3M Canada Company
- 2003 - Sterling Marking Products
- 2002 - Sparton of Canada
- 2001 - Wescast Industries

Quote from Tania Goodine, Vice President, Brand, LIBRO FINANCIAL GROUP,
2010 London Quality Award

“Receiving the 2010 London Quality Award through the London Chamber of Commerce Business Achievement Awards has been a tremendous honour for Libro. Our vision is to be south western Ontario’s preferred source for quality financial service. To be recognized as delivering outstanding quality speaks to the values held by every member of the Libro team. Our people work with tremendous passion and dedication to provide an outstanding banking experience for each of our 54,000 customer owners. The pride of being recognized with this award continues to inspire everyone who is Libro.”